

## Access government services from the comfort of your home

Whether you are filing your taxes, checking the availability of new HDB flats, registering for National Service or applying for a new passport, there is now an easier and better way to get these things done. At eCitizen, the one-stop online portal for government services and information, you can now do all of the above and much more. By accessing government services online instead of physically going down to the various government agencies, you are saving time and adding convenience to your life.

There are many more e-services for you to discover for yourself. Check them out now at [www.ecitizen.gov.sg](http://www.ecitizen.gov.sg).

The various e-services are categorised into seven broad categories:

- Culture, Recreation & Sports@eCitizen
- Defence & Security @eCitizen
- Education, Learning & Employment @eCitizen
- Family & Community Development@eCitizen
- Health & Environment@eCitizen
- Housing@eCitizen
- Transport & Travel@eCitizen

## TrustSg – Transacting online with peace of mind

Online transaction is one of the wonders of the World Wide Web. With e-transactions, you can pay bills, renew licenses, apply for new e-services from the comfort of your home, 24 hours a day, seven days a week without breaking even a bead of sweat.

TrustSg is a nation-wide trust mark initiative by the National Trust Council with the support of the Infocomm Development Authority of Singapore. This is to help build confidence in online transactions especially in the area of privacy and security. When you visit websites with the TrustSg mark, you can be assured that you are dealing with trustworthy service providers.



In line with the government's aim to provide quality service to customers, various government agencies have been accredited with TrustSg in recognition of their efforts in embracing best practices in security and privacy.

For more information about TrustSg, go to [www.trustsg.com](http://www.trustsg.com).

Transport & Travel@eCitizen

## Your Highway To Commuting And Travelling Resources



Visit us at [www.gov.sg](http://www.gov.sg)

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iDA  
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All roads lead to Rome, as the saying goes. But when it comes to transportation and travelling matters in Singapore, all roads start from this one-stop online portal. If you are planning to go abroad for work or for pleasure, take a pit stop at Transport & Travel@eCitizen to help check out flight and cruise schedules, get travel tips and even a list of Singapore embassies abroad. For local transportation, learn all you need about driving in Singapore or zipping around in our highly-efficient public transportation system.



Here are some of the online information and e-services for you:

### Public transport

Zippering about in sunny Singapore is a breeze with our affordable and efficient public transport. Find all the information you need to travel from one point of the island to another using the various types of public transportation – buses, LRT & MRT, taxis and even car sharing schemes. Check out River Taxis as an unconventional alternative to public transport, and discover Singapore's offshore islands via ferries!

### Motoring and cars

Everything that you want to know about cars is here, from learning to drive in Singapore to buying and selling to maintaining one.

#### Learning to drive

Take the first step to realise your dream of being in control of the steering wheel. Find out where to pick up driving, view the driving centres' passing rates and test dates, and even sign up for the theory lessons online!

#### Buying a car

Finally able to splurge on that new set of wheels that you have been eyeing since day one? This useful section will help you understand the policies and schemes governing car ownership in Singapore. You can also check out the latest car prices and registration costs and procedures.

#### Maintaining a car

Knowing how to maintain your car will save you time and money in the long run. Get practical tips on how to keep your car roadworthy. From modification guidelines and inspection requirements to renewal of road tax and Certificate of Entitlement (COE), you can find them all here – under one roof!

#### Selling a car

All good things must come to an end. If you have to sell or de-register your car, check out the information on how to do it, where to do it and how much you can get back out of the sale or de-registration. Find out about Preferential Additional Registration Fee (PARF)/COE rebates and how to retain your car plate number here. You can also view the list of authorised Export Processing Zone (EPZ) operators here.

#### Renting a car

Don't want to be tied down by car loans and maintenance? A great alternative is to rent a car! Get started by contacting one of the car rental companies here.

### Driving in Singapore

Navigate the roads with ease by obtaining 'live' updates on traffic conditions under Driving in Singapore. Find out the rates for Electronic Road Pricing (ERP), and learn how to report a traffic accident or make a motor insurance claim. You can even check your driver's record to see if you have any demerit points or outstanding traffic fines.

### Travelling overseas

Passengers who are planning to travel by plane can obtain flight information and even plan their flights as well. Those who are preparing to go abroad can also pick up useful travel information like consular assistance and travel advisory provided by Singapore Missions overseas, passport renewal and visa application. And don't forget the overseas notification or exit permit if you are an NS man!



### Get help going online with eCitizen Helpers

Need help going online? Our eCitizen Helpers can assist you to access all government e-services that you need. This free service is available at many public places island-wide, including:

- eClubs
- Regional and Community libraries
- NTUC Income branches
- RSVP Singapore at Bukit Timah
- Singapore Post Centre at Eunos
- Crawford Residents' Committee
- FujiFilm outlets (only for passport applications)



Look out for the friendly eCitizen Helper icon at these places. You can get a complete listing of the eCitizen Helper outlets and more information by visiting [www.eCitizen.gov.sg](http://www.eCitizen.gov.sg).